

## Track & Trace Using Our Customer Portal

All vehicles are subject to space availability. Please use the track and trace feature in our portal to check your vehicle's status and ensure your vehicle is en route to its destination prior to making pickup arrangements.

1. Select Link: <https://portal.totemaritime.com/Account/Login?ReturnUrl=%2f&portalid=1>
2. Use the “Track” feature on the right to enter your booking or VIN number in the white field.
3. Click “Track”



If you do not see that your freight loaded on board please contact Customer Service at 877.775.7447 Prompt 4

“Gate in” is the time that your vehicle was received at the terminal.

“Vessel Loaded on Board” is the time that your vehicle physically loaded onto the vessel.

